

Sr	Status	Application/ Event Date	Type	Applicant ID	Name / Father Name	Class / Roll No	Mobile No / e-Mail
	Closed	09-10-2019 10:09:32 09-10-2019	Cleaning/Sanitation	180300004409	AMANPREET KAUR BHINDER SINGH	BCA Sem-III 4607	9915940038 harshratol82@gmail.com

ID: 107 Subject/Title: Cleanliness of Canteen

Issue/Details: Respected Sir, I am a student of BCA Part II. I am sharing this with you that I have been going to have my lunch in the canteen for a few months but recently when I went to eat, boys were sitting on all the chairs and tables here and they Some of the boys were eating biscuits and chips. After eating they threw the leftover wrappers/papers on the floor of the canteen and the canteen owner did not even stop the boys from doing so. Seeing such a condition of the canteen, I could understand the lack of cleanliness and the amount of dirt. I request you to please clean the canteen thoroughly. The number of sitting chairs and tables should be increased and the canteen owner should also be told about his responsibility towards this problem. I hope that you will definitely pay attention to this problem. I will be very grateful to you.

Your Obediently,

Follow-ups:

Date: 14-10-2019 Subject/Title: Solution of Cleanliness of Canteen

Details: Regarding the complaint received regarding the cleanliness of the canteen, the behavior of the canteen contractor and the lack of seating furniture, the honorable principal called the canteen contractor to his office and ordered him to make proper cleaning arrangements and asked him to follow his responsibility. Also said that if such a complaint is received again, the contract will be canceled by taking disciplinary action. The Principal Sahib also assigned the duty of the staff members to provide more necessary furniture for sitting in the canteen which will submit a report of the action taken by them within the next seven days. Necessary furniture has been made available by the members. Complainant herself can check all this.



S.U.S. Govt. College, Sunam

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ਮੀਟਿੰਗ

ਮਿਤੀ 09-10-2019 ਨੂੰ ਬੀਸੀਏ ਭਾਗ ਦੂਜਾ ਦੀ ਵਿਦਿਆਰਥਣ ਅਮਰਜੀਤ ਕੌਰ ਪੁੱਤਰੀ ਸ਼੍ਰੀ ਭਿੰਦਰ ਸਿੰਘ, ਰੋਲ ਨੰਬਰ 4607 ਵਲੋਂ ਆਨਲਾਈਨ ਪੋਰਟਲ ਉਤੇ ਇਹ ਸ਼ਿਕਾਇਤ ਪਾਈ ਗਈ ਕਿ ਕੰਟੀਨ ਵਿਖੇ ਸਫਾਈ ਦੀ ਘਾਟ ਹੈ। ਇਹ ਅਰਜ਼ੀ, ਸ਼ਿਕਾਇਤ ਨਿਵਾਰਣ ਕਮੇਟੀ ਨੂੰ ਮਿਤੀ 11-10-2019 ਨੂੰ ਬਾਅਦ ਦੁਪਹਿਰ ਪ੍ਰਾਪਤ ਹੋਈ। ਜਿਸ ਸੰਬੰਧੀ ਸ਼ਿਕਾਇਤ ਨਿਵਾਰਣ ਕਮੇਟੀ ਨੇ ਮੀਟਿੰਗ ਕੀਤੀ ਅਤੇ ਪ੍ਰਿੰਸੀਪਲ ਨਾਲ ਇਹ ਸ਼ਿਕਾਇਤ ਸਾਂਝੀ ਕਰਨ ਦੀ ਸਹਿਮਤੀ ਬਣੀ।

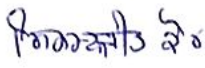
ਹਾਜ਼ਰ ਅਤੇ ਸਹਿਮਤ ਮੈਂਬਰ:-


1) ਪ੍ਰੋ ਮੁਖਤਿਆਰ ਸਿੰਘ (ਕਨਵੀਨਰ) 

2) ਪ੍ਰੋ ਚਮਕੌਰ ਸਿੰਘ 

3) ਪ੍ਰੋ ਮੁਹੰਮਦ ਅਨਵਰ 

4) ਪ੍ਰੋ ਧਰਮਿੰਦਰ ਸਿੰਘ 


5) ਪ੍ਰੋ ਸਿਮਰਨਜੀਤ ਕੌਰ 


6) ਪ੍ਰੋ ਕੁਲਵਿੰਦਰ ਕੌਰ ਬੇਦੀ 

7) ਪ੍ਰੋ ਰਜਨੀ ਹਰਜਾਈ 

8) ਪ੍ਰੋ ਸੰਦੀਪ ਸਿੰਘ 

9) ਪ੍ਰੋ ਜਸਪਾਲ ਸਿੰਘ 

10) ਪ੍ਰੋ ਅਰਭਾ 


Principal
S.U.S. Govt. College
Sunam (Sangrur)



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Meeting

On 09-10-2019, a complaint was found on the online portal by Amanpreet Kaur daughter of Mr. Bhinder Singh, roll number 4607, a student of BCA Part II that there is lack of cleanliness in the canteen. This application was received by the Grievance Redressal Committee on 11-10-2019 in the afternoon. Regarding which the Grievance Redressal Committee held a meeting, and it was agreed to share this grievance with the Principal.

Members present:-

Members present and agreeing:-

1) Prof. Mukhtiar Singh (Convener)

2) Prof. Chamkaur Singh

3) Prof. Muhammad Anwar

4) Prof. Dharminder Singh

5) Prof. Simranjit Kaur


6) Prof. Kulwinder Kaur Bedi

7) Prof. Rajni Harjai

8) Prof. Sandeep Singh

9) Prof. Jaspal Singh

10) Prof. Arbha


Principal
S.U.S. Govt. College
Sunam (Sangrur)